	QUALITY POLICY	CODE: Q10-F2 ISSUE: 1 DATE OF ISSUE: 03/02/2020 REVISION NUMBER: 0
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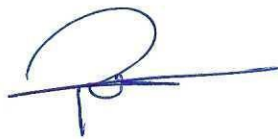
Sifax Shipping Company Limited, which is into Groupage/ LCL Cargo Consolidation, Warehousing, Clearing and Freight Forwarding (Sea and Air), Haulage and Logistics is committed to providing a quality service which consistently and continuously meets the requirements of our customers.

Sifax Shipping Company Limited aims to be a top provider of quality service and is committed to:

- Meeting customer requirements
- Complying with all applicable Regulatory/Statutory requirements
- Complying with Organizational and other interested parties' requirements.
- Establishing and communicating measurable objectives and performance targets to staff.
- Ensuring continual improvement of its Quality Management System based on ISO 9001:2015 requirements and other relevant feedbacks to achieve its strategic objectives and enhance organizational performance.

This Quality Policy is supported by measurable objectives, implemented, maintained, and continually reviewed for suitability, effectiveness, and continual improvement during management review meetings.

Top Management ensures that this Quality policy statement is communicated to relevant interested parties and all employees in a manner that shall ensure a suitable application to assigned tasks.

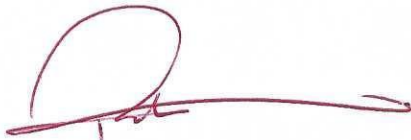


Managing Director
Paul VD. Linden

	<h2 style="text-align: center;">QUALITY OBJECTIVES</h2> <p style="text-align: center;">According to Standard ISO 9001-2015</p>	<p>CODE: Q90-F1</p> <p>ISSUE: 1</p> <p>DATE OF ISSUE: 03/02/2020</p> <p>REVISION NO: 0</p>
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SIFAX Shipping Limited is committed to achieving the following quality objectives:

- Achieve not less than 70% customer satisfaction annually.
- Achieve 80% resolution of customer complaints on or before 7 working days
- Achieve 70% container retrieval & delivery on or before 7 & 15 working days respectively.
- Achieve a minimum aggregate staff job satisfaction rating of 60% annually.



Managing Director
Paul VD. Linden